OFFICE OF THE OMBUDSPERSON

An Ombudsperson is a designated neutral who provides confidential and informal assistance for resolving university related concerns. The Ombudsperson is independent of the university's formal administrative structure and will consider all sides of an issue in an impartial and objective manner. The Ombudsperson cannot impose solutions, but will identify options and strategies for resolution.

The Ombudsperson can advise you of your rights and responsibilities within the university, but cannot provide legal advice. The Ombudsperson does not advocate for any side in a conflict and may not participate in any formal investigation, hearing, or process.

The Office of the Ombudsperson offers a safe place for any member of the University community to discuss university-related issues or conflicts. They listen to your concerns, provide information about University policies and procedures, help you to assess your situation, and suggest options that may help you to resolve the matter.
Career Services mission is to foster career development by providing comprehensive services to educate and empower students to make lifelong diverse career choices through career exploration and job search skills training.

They provide experiential education and job opportunities that incorporate critical thinking, creativity and communication skills. They utilize the "Shared Governance" approach to decision making by including students in assessing their expectations, experiences, and learning outcomes.

Career Services provides a bridge for a successful transition between academia and the global community through leadership, multifaceted partnerships, and supporting the institution’s objectives.
Counseling and Consultation Services

The mission of Counseling & Consultation Services is to support the academic, emotional, social and cultural development of students. The student-centered programs include counseling, assessment, psychiatric treatment, crisis response, outreach, consultation, training and educational services. This office helps students address personal challenges and develop the skills, abilities and knowledge to empower them to take full advantage of their college experience.

Counseling and Consultations Services values an atmosphere that is welcoming for all individuals. Embracing all diversity including age, race, ethnicity, religion, gender, gender identity/expression, sexual orientation, socioeconomic status, citizenship and ability. While also promoting awareness, empathy and cultural competence within a diverse environment.
The mission of the Disability Resource Center (DRC) is to create an accessible, inclusive, sustainable learning environment, where disability is recognized as an aspect of diversity that is integral to the campus community and to society.

Students with a disability have the right to request disability-related accommodations.
For all your textbook needs visit the NIU Bookstore!

The NIU Bookstore also allows students to rent textbooks.

You can buy online or in store. NIU Bookstore is located on 340 Carroll Ave.
HEALTH SERVICES

NIU Health Services provides ambulatory medical and psychiatric health care for NIU students to support them in their academic pursuits.

NIU Health Services is nationally accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC).

Health Services is available to all students, full or part-time, who are registered and have been assessed on-campus tuition and fees. Students may use Health Services whether or not they are enrolled in the NIU Student Health Insurance Plan.

Students, including graduate students taking 9 or more credit hours on NIU DeKalb campus automatically get charged with NIU Health Insurance. However, you can waive this by filling out a form.
The University Libraries contain over 2 million volumes as well as periodicals, government publications, microforms, maps, recordings, audiovisual materials, and electronic databases.

NIU Libraries are participants in the I-Share Online Catalog System, a network involving 71 academic institutions throughout Illinois. Using computer workstations in the libraries, via dial-up, or the World Wide Web, users may immediately determine which libraries own desired research materials. Materials not owned by NIU can be obtained quickly from other I-Share member libraries.

This is a great place to explore articles!
MILITARY & POST-TRADITIONAL 
STUDENT SERVICES

MPTS is a resource center and lounge space for NIU students. Although they welcome anyone to our office and lounge space, MPTS is focused on students who live off campus, commute from home, have children, are military students, are online learners and/or over the age of 24.

The staff is dedicated to helping you find the resources to be successful in your NIU studies. From locating housing options to computer access and even free coffee, MPTS invites you to visit their office in the lower level of the Holmes Student Center, rooms 023J and 023K.

• Call-815-753-9999
• Email: ocntss@niu.edu
The Writing Center is a place for all writers at Northern Illinois University, undergraduates, graduates, staff, and even faculty, to talk about their writing with trained consultants, one-on-one.

When you work with the consultants, you can;

- Discuss topics and ideas,
- Develop strategies in planning, organizing, and developing drafts,
- Discover effective uses of sources and correct documentation,
- Understand your professors' writing assignments more clearly,
- Identify better ways to use language,
- Learn appropriate methods of persuading readers,
- Integrate critical reading and thinking skills in your written work,
- Become more aware of the different types of writing that various disciplines require,
- Prepare résumés and applications for internships, scholarships, or jobs.
PARKING SERVICES

All Students need a parking permit to park at NIU’s main campus!

For your convenience they offer several Online Services including online permit sales, online citation payment, and online appeals.

To learn more on what parking permit is right for you please visit the Parking Services website.
Campus Recreation strives to be a leader in the recreation industry and an integral component of the campus community by providing excellence in recreation, student learning, and diverse opportunities.

Facilities include the Student Recreation Center (SRC) and Chick Evans Field House (FH), plus an Adventure Center, outdoor recreation fields, and two swimming pools.

Open Recreation, Fitness and Wellness, Outdoor Adventures, Intramural Sports, Sport Clubs, and Huskie Pup Summer Camp programs occur in these facilities, enabling patrons to engage in activities and learning opportunities that enhance personal health and well-being.
ONE CARD ID SERVICES

IT is important to get a NIU One Card. The One Card office provides identification card service for the NIU community and issues the official IDs for students and NIU personnel.

The One Card ID is an important all-in-one access card. Below are the primary uses and privileges assigned to most One Cards:

- Athletic Events,
- AnywherePrinting,
- Huskie Bucks,
- NIU Bus Transportation,
- Recreation Center,
- University Library,
- and much more.

Go to the website to learn more on the One Card and on how to obtain one.